



24th Annual ANZAM Conference 2010 PROGRAM

TUESDAY 7 DECEMBER 2010	
0900-1300	Outgoing ANZAM Executive Meeting Hawke Building, University of South Australia
1300 - 1800	Heads of Schools of Management Network

WEDNESDAY 8 DECEMBER 2010										
0900	Registration FOYER H									
1015	Welcome Coffee EXHIBITION HALL (HALL K)									
1045	Welcome by Vice Chancellor HALL B									
1100	Keynote Plenary: Professor Sara Rynes "Managing for Unknowable Futures: Are We Ready?" HALL B									
1210	Steam Award Presentations: 1 to 6 HALL B									
1230	Lunch EXHIBITION HALL (HALL K)									
1330 - 1510	CONCURRENT SESSIONS ONE									
Room	Hall B	1	2	6	4	3	7	5	10	11
Chair	Prof. Rowena Barrett	Prof. De Milia	Dr Claudine Soosay	Prof. Liz Fulop	Dr Sukhbir Sandhu	Dr Joanna Crossman	Dr Duncan Murray			
Stream	HRM1	OB1	TIM1	PSN1	SSM1	MED1	UNKNOW1			
1330	<i>053 Bambacas – HR practices and the way they embed employees in organizations</i>	<i>041 Haar & Roche – Work-family conflict and enrichment predicting needs satisfaction: The benefits of senior management</i>	<i>134 Callagher – Locations of innovation and their influence on partner selection practices</i>	<i>146 Wood – Comparing cost uplift in infrastructure delivery methods: A case based approach</i>	<i>354 Moyeen, La Pira & Corvisanos – Social Responsibility of small business in regional Australia</i>	<i>101 Sharma, Reinhard, Raciti, Harker, Piggford & Harker – Exploring demographic differences in eating motivation patterns: A comparison of regional university students in Australia and Germany</i>	<i>299 Fein & Rasul – Individual values and the perceived importance of performance management activities: Several areas of inquiry</i>			
1350	<i>064 Sheehan & Daves – Organisational commitment and turnover intention of early career lawyers: The impact of career management help, ethical pressure and career commitment</i>	<i>099 Teo, Sang, Bohle & Cooper – Extending the ASSET model of occupational stress among Chinese higher education staff</i>	<i>069 Terziovski – The effects of innovation management practice on firm performance: An empirical study of Australian organisation</i>	<i>131 Ahmad, Othman & Othman – Internal and external factors influencing effectiveness of internal audit department (IAD) in Malaysian local authorities</i>	<i>008 Frederick & Elting – Factors affecting green supply chain management in the New Zealand food and beverage sector</i>	<i>155 Sandhu – Corporate social and environmental sustainability: A conceptual framework</i>	<i>362 Saswardoyo – Managing organisational knowledge as strategy in managing for unknowable futures</i>	WORKSHOP A	WORKSHOP B	WORKSHOP C
1410	<i>324 Majowska, Ingram & Struzyna – Reward policy and organizational performance: The dialectical perspective</i>	<i>184 Yeo & Li – Through the learning lens: Shaping the boundaries of quality work life</i>	<i>313 Upstill & Elsum – Transferring technology from public research institutions to Australian industry: An evolutionary perspective</i>	<i>327 Morrison – Making sense in complex development policy contexts: Socio-Cognitive environments as an analytic substitute for 'Organizational Culture'</i>	<i>187 Stewart – Green is good, these guys have proved it: A case study of corporate social responsibility actions and behaviours in an Australian SME</i>	<i>323 Collins & Jambrak – Training undergraduates to work in organisational teams: Differentiating the impact of various educational initiatives</i>	<i>273 Chow & Collins – Unpacking multisource feedback systems as a development tool: Outcomes re more positive for conscientiousness feedback recipients</i>			

	HRM1 continued	OB1 continued	TIM1 continued	PSN1 continued	SSM1 continued	MED1 continued	UNKNOW1 continued			
1430	<i>168 Bankins – Expectations, obligations or promises? A conceptual review and revision of the beliefs comprising the psychological contract</i>	<i>269 Perera, Scott-Young & Sardeshmukh – Emotion work in family business</i>	<i>138 Karlson – Capturing university relationship value through social capital: From the perspective of small firms</i>	<i>240 McCormack, Choy & Djurkovic – The effect of new public management on participative decision-making in a public sector organisation</i>	<i>096 Callaghan, Wood, Svensson, Payan & Whyatt – Communicating the ethos of corporate codes of ethics in the UK and the USA</i>	<i>007 Bordia & Crossman – Friendship and Relationships in virtual and intercultural learning groups</i>	<i>056 Beckett & O’Loughlin – Structuring creative and innovation transitions: The notion of Kairos</i>			
1450	<i>196 Lu, Samaratunge & Hartel – Acculturation strategy and its impact on job satisfaction: the case of professional Chinese immigrants in the Australian workplace</i>	<i>306 Tallberg & Jordan – Presenting a model of negative and positive emotions within individuals at work</i>	<i>210 Hall Clusters - are the barriers too great?</i>		<i>353 Moyeen & Huq – Corporate social responsibility in multinational enterprises: A developing country study</i>	<i>095 Delahaye – Developing managers as researchers using a learning cohort approach</i>	<i>195 Renton, Davenport, Bryson, Daellenbach, Leitch, Scott & Motion – “We must be more productive”: Global discourse, local strategies</i>			
Room	WORKSHOP A		Room 5	WORKSHOP B		Room 10	WORKSHOP C		Room 11	
1330 - 1510	Management and Leadership Skilling - Karpin Revisited			Spirituality and Management <i>Pavlovich, Lips-Wiersma, Fernando, Jankelson, Waelford & Humphries</i>			High Performance Works Systems (HPWS) in Context: HPWS research in different sector, industry and country contexts			
1510	Afternoon Tea									
1540 - 1710	CONCURRENT SESSIONS TWO									
Room	1	2	3	6	5	4	Hall B	11	10	
Chair	Dr Mary Bambacas	Dr Gerry Treuren	A/Prof. Terry Sloan	Prof. Zoe Radnor	Prof. Grant Jones	Dr. Sarbari Bordia				
Stream	HRM 2	OB2	TIM2	PSN2	SSM2	MED2				
1540	<i>170 Caines & Bordia – Recruiting older workers: The implications of generativity for organisational attraction</i>		<i>076 Wu & Rolfe – Techniques of risk management in the Central Queensland mining manufacturing supply chains</i>	<i>017 Murphy & Maguire – Stakeholder perceptions of sponsored clinical trials in a publically funded New Zealand hospital</i>	<i>022 Arli – Drivers and measures of corporate social responsibility: Initiatives in community involvement</i>	<i>139 Kearins – An engaged scholarship endeavour involving students in systems thinking for sustainability at Auckland Airport</i>				
1600	<i>198 Clarke & Rao Hill – Linking employee wellbeing and stakeholder quality of life: The case of aged care</i>	<i>277 Hornung, Glaser, angerer, Weigl & Rousseau – Leader consideration and employees idiosyncratic deals: New pathways for managing work engagement and work-family conflict</i>	<i>355 Memon, Gurd & Nagalingam – Supply chain management practices and capabilities: A case of an apparel supply chain</i>	<i>020 Shaw & Allen – Qualitative reporting as a feature of capacity building in non-profit organisations</i>	<i>133 Mariappanadar – Sustainable HRM: A perspective to counter the harms of efficiency focused organisational practices</i>	<i>199 Nicholson, Tooley & Irvine – A test of podcasting effectiveness for lecture revision</i>				
1620	<i>218 Larkin, Neumann & Nesbitt – Fading at fifty? Exploring the future career plans of academics in their 50s.</i>	<i>337 Bell – Perceived expertise, risk, reputation and compensation fairness as predictors of perceived service value</i>	<i>103 Wood – The role of clusters in creating value in supply chains: Evidence from the examination of clusters with RBV</i>	<i>026 Grant & Fisher – Public value: Conjecture and refutation, theory and ethics</i>	<i>062 Bridgman – The global financial crisis: A crisis of relevance for business schools?</i>	<i>252 von der Heide – Integrating sustainability in the business curriculum: An exploratory study</i>				
1640	<i>237 McCarthy, Almeida & Ahrens – Employee wellbeing in Australian organisations – a snapshot of current practices</i>	<i>296 Ghadi, Fernando & Caputi – Transformational leadership, workplace engagement and the mediating influence of meaningful work: Building a conceptual framework</i>	<i>151 Mohezar & Soosay – Integrating the supply chain through electronic collaboration and the impact on operational efficiency</i>	<i>089 Stuart – Planned social change and cigarette taxes: Is this the correct strategy?</i>	<i>171 Perera – Corporate social responsibility and product evaluation: Moderating role of brand familiarity</i>	<i>258 Rathnappulige, Daniel & Rice – What constitute a community of practice? Exploring the origins and characteristics of communities of practice</i>				
							WORKSHOP D	WORKSHOP E	WORKSHOP F	

	HRM 2 continued	OB2 continued	TIM2 continued	PSN2 continued	SSM2 continued	MED2 continued			
1650	<i>107 Joham & Boyle – The role of culture in influencing employee psychological contract: A Bangladeshi story</i>	<i>177 Qian – Authentic leadership and feedback-seeking behavior: An examination of the cultural context of mediating processes in China</i>	<i>274 Fayezi, Zutshi & O'Loughlin – Collaboration and risk mitigation capability in supply chains: A conceptual framework</i>	<i>130 Santa Maria & Dadich – How to optimise efficiencies within a government department</i>	<i>253 Saidon, Whiteley & Galbreath – Antecedents of moral disengagement: Preliminary empirical study in Malaysia</i>	<i>321 Thai, Cahoon & Tran – Skill and knowledge requirements for logistics professionals in Australia</i>			
Room	WORKSHOP D	Hall B	WORKSHOP E	Room 11	WORKSHOP F	Room 10			
1540 - 1710	Meet the Editors – Journal of Management Studies, British Journal of Management, Journal of International Business Studies, International Journal of Management Reviews		Performance Measurement		Building sustainability knowledge through the case study method				
1730-1830	COCKTAIL RECEPTION							FOYER F	

THURSDAY 9 DECEMBER 2010									
0700	Incoming ANZAM Executive Breakfast Meeting							MEETING ROOM 1	
0815	Registration							FOYER H	
0900	Steam Award Presentations: 7-16							HALL B	
0915	Keynote Plenary: Profesor Sri Zaheer "The Seven Sins Of Sustainable Scholarship"							HALL B	
1015	Morning Tea							EXHIBITION HALL (HALL K)	
1050 - 1230	CONCURRENT SESSIONS THREE								
Room	Hall B	1	2	3	4	5	10	11	
Chair	Prof. Prashant Bordia	Prof. Marry Barrett	Prof. Tim Mazzarol	Dr. Renu Agarwal	Prof. David Bennett	Prof. Ruth Simpson	A/Prof. Stephen Boyle		
Stream	HRM 3	OB3	ESB1	STRAT1	TIM3	GDO1	MED3		
1050	<i>023 Holland – Managing talent: Exploring human resources strategies in a dynamic environment</i>	<i>054 Bambacas – Embeddedness: the process of embedding employees in organizations and communities in China</i>	<i>021 Field & Coetzer – The nature and significance of the organisational socialisation process and resultant outcomes in New Zealand small manufacturing firms: A socialisation agent perspective</i>	<i>336 Brudan – Desired state of evolution – An integrating management tool</i>	<i>050 Salomone, Murphy & Hyland – Behavioral drivers of EIS failure</i>	<i>042 Haar & Roche – Mind your aspirations: Gender differences in a sample of junior and senior leaders</i>	<i>094 Wenzel – The role of core confidence in training transfer – a proposed systemic cognitive motivational model</i>		
1110	<i>142 Catley, Bentley & Tappin – The prevalence of workplace bullying in New Zealand: Findings from four industry sectors</i>	<i>147 Tse, Lawrence & Lam – Interpersonal work relationships and emotional reactions in teams: A co-worker dyadic analysis</i>	<i>190 Clark & Douglas – How business savvy are micro-enterprises? The case of home-based businesses in New Zealand</i>	<i>090 Malmgren – Managing risk in business critical outsourcing: A case study in the Telecom industry</i>	<i>104 Jabar & Soosay – Evaluating technology transfer and new product development in Malaysian manufacturers</i>	<i>179 Crozier & Davidson – The emergence of males as victims of unfair treatment in a feminised occupation: Gender and stress in temporary clerical agency workers</i>	<i>261 Zanko, Taylor, Papadopoulos, Armatas, Woodley & Fallshaw – Embedding professionally relevant learning in the business curriculum through industry engagement</i>		
1130	<i>191 McDonnell, Burgess, Connell & Hannif – Rising up the ranks in call centres: Is the view different on the way to the top?</i>	<i>029 Handy & Rowlands – An addictive environment: Wellington film production workers' subjective experiences of project based labour</i>	<i>260 Devine & Brown – Developing management capabilities within micro businesses: Who supports the micro manager?</i>	<i>126 Yaqub – The efficacy of relational governance and the value-creating relational investments in revenue-enhancement in supplier-(intermediate) buyer relationships: A structural equation model</i>	<i>114 Gunadi, McGrath & Sandy – Towards a formal model of e-government success factors: System dynamics modelling of human resource impacts during maintenance</i>	<i>333 Mishra - 'If i overachieve' stigma and its management by female beneficiaries of caste based affirmative action in the higher professional education in india</i>	<i>201 Cavana & Retna – An exploratory analysis of undergraduate management students' perceptions of feedback in a New Zealand university</i>		
1150	<i>105 Bhanugopan – Training needs of nurses in Australia: Review of current practices and future research agenda</i>	<i>086 Dawkins & Martin – Is it all positive? A critical analysis of the current state of psychological capital research</i>	<i>166 Teo, Wang & Dai – An extension of the model of network marketing business entrepreneurial performance</i>	<i>229 Gould & Arndt – Revisiting dynamic capabilities through the lens of complexity theory</i>	<i>128 Whiddett, Hassan & Tretiakov – Public B2B e-marketplaces: Functions, trends and participation by New Zealand organisations</i>	<i>070 Cavanagh – Gendered learning: Women negotiating subjectivities, finding 'self' and learning through their work</i>	<i>233 Ryan & Neumann – the rise and fall of interdisciplinarity in management education</i>		
1210	<i>186 Inkson – Careers and HRM: A resource-based view</i>	<i>348 Ayoko & Chen – The mediating effects of emotions on the relationship between conflict and trust</i>		<i>312 Arndt – Dynamic fit and environment: A dynamic capability perspective</i>	<i>163 Watters & McGrath – Applying technology theory to organisation change: a case study</i>	<i>160 Cullen & Christopher – Career barriers of female accountants in the state public sector</i>	<i>143 Woods - Understanding: Its Importance to the management of community pharmacies in Australia</i>		
1050 – 1230	WORKSHOP J Flying in Formation: Lessons on Effective Collaboration from Leaders of Major Research Teams							MEETING ROOM 11	
1230	Lunch							EXHIBITION HALL (HALL K)	
1300	Poster Presentation Session – All poster authors to be available with their poster							EXHIBITION HALL (HALL K)	

WORKSHOP J

1315 - 1400	ANZAM Annual General Meeting						HALL B	
1400 - 1540	CONCURRENT SESSIONS FOUR							
Room	1	2	3	4	5	Hall B	10	11
Chair	Dr. Marilyn Clarke	Prof. Greg Bamber	Prof. Delwyn Clark	Prof. Lisa Bradley	Dr. Sarah Crozier	Prof. Anne Ross-Smith	WORKSHOP K	WORKSHOP L
Stream	HRM4	OB4	ESB2	STRAT2	GDO2	MED4 PEARSON MASTER-CLASS		
1400	<i>278 Huang & Jie Shen – Performance-related pay in China's education system</i>	<i>234 Eljiz, Fitzgerald & Sloan – A model for stakeholder interactions in hospitals: towards understanding the patient flow process</i>	<i>052 Amjadi, Lin & Tsai – Space and entrepreneurs' life: Aesthetics in entrepreneurial process</i>	<i>197 Bradley & Royer – Providing a better work environment for competitive advantage – Conceptual considerations linking commitment and firm-specific human resources</i>	<i>088 Haar – A self-determination theory approach to indigenous workers and working with family</i>			
1420	<i>291 Le – Reflections on multicultural artists' employment and career prospects</i>	<i>297 Nambudiri – Corporate social responsibility and organizational commitment: the mediation of job satisfaction</i>	<i>055 Mazzarol, Reboud & Soutar – Developing a strategic management assessment framework for small firms</i>	<i>164 Bignoux & Gray – A low power supplier's perspective on the exercise of formal control</i>	<i>202 O'Leary & Sandberg – How societal context shapes the practice of managing diversity</i>			
1440	<i>293 Obeidat – Examining the link between high performance human resource practices (HPHRP) and organisational performance: Evidence from the Jordanian manufacturing and financial sectors</i>	<i>287 Paulsen, Ayoko, Callan, Johnston & Simmons – The anatomy of leadership in clinical health networks</i>	<i>307 Xia, Seet & Lindsay – Effectual logic in early-stage venture capital decision-making</i>	<i>243 Daellenbach, Cummings & Bowe – Two good turns? The nature of the "practice turn" vs the rise of "performance" in strategy research</i>	<i>149 Halvorsen, Treuren & Kulik – Retaining migrant employees: Reducing turnover using job embeddedness theory</i>			
1500	<i>217 Lawrence, Townsend & Wilkinson – Linking organisational systems to performance in Australian hospitals</i>	<i>193 Varhegyi & Jepson – Career certainty and career decision-making self efficacy in postgraduate study intentions</i>	<i>221 Roxas, Battisti & Deakins – Management development, innovation and performance of small exporting firms in New Zealand</i>	<i>20 Liao, Rice & Galvin – The role of alliances in developing firm capabilities</i>	<i>153 Houkamau – The business case for diversity in New Zealand: A review of selected literature</i>			
1520	<i>326 Scurry & Blenkinsopp - One Brand, Many Programmes: Exploring the role of line managers in the UK civil service graduate fast track programme</i>	<i>092 Tucker – Heard it through the grapevine: A small-worlds perspective on control as a package</i>		<i>318 Hicks, McGovern & Preutisrunyanont A Resource-based view perspective on lean production: A case study</i>				
Room	WORKSHOP K			Meeting Room 10	WORKSHOP L		Meeting Room 11	
1400 - 1540	Early Career Researchers			Context Deficit Disorder – The 'ailment' of Health Care Reform				
1540	Afternoon tea						EXHIBITION HALL (HALL K)	

1610 - 1750	CONCURRENT SESSIONS FIVE							Hall B	11
Room	1	2	3	4	5	10			
Chair	Dr. Erich Fein	Prof. Prashant Bordia	Dr. Suzanne Benn	Aurel Brudan	Prof. Fang Lee Cooke	Prof. Bob Cavana			
Stream	HRM5	OB5	SSM3	STRAT3	INT1	RM1			
1610	<i>024 Xerri, Shacklock, Farr-Wharton & Brunetto – Examining the role of workplace social network relationships in providing nurses and engineers the information, knowledge and resources to be able to effectively and efficiently solve work-based problems</i>	<i>065 Muthusamy, Quaddus & Evans – An exploratory study of the factors influencing large Malaysian companies' intention to use forensic accounting services</i>	<i>071 Stubbs & Downie – Understanding organisations' greenhouse gas emissions exposure: Assessing scope 3 emissions</i>	<i>036 Shinkle, Hundley & Kriauciunas – Are pure strategies better in transition economy environments?</i>	<i>075 Nankervis & Rigby – Sustaining international service chains: Implications for the tourism and hospitality sector</i>	<i>012 Frederick – Minimising total survey error when measuring entrepreneurship in Tonga</i>			
1630	<i>102 Bahn & Barratt-Pugh – Does mandatory training work? Investigating compulsory pre-site training certification in the WA construction industry</i>	<i>066 Muthusamy, Quaddus & Evans – The theory of planned behaviour and organisational intention to use forensic accounting services</i>	<i>124 Russell & Ashkanasy – Getting to the heart of climate change: How emotionally framed messages can encourage workplace proenvironmental behavior</i>	Bebenroth (NEED FROM STRAT 1 OR 2)	<i>167 Baker – A model of Chinese global business leadership</i>	<i>059 Erwee & Van der Laan – Foresight styles of strategy level leaders</i>			
1650	<i>122 Thai – Developing an employment brand strategy for the shortage of seafarers: The case in Australia</i>	<i>072 Yeo & Gold – An attitude of knowledge sharing: Towards a participatory tendency</i>	<i>174 Hazlett – Ethics and responsibility: The role of stakeholders in TV advertising</i>	<i>279 Alony – Lean strategy failure: Steel industry example</i>	<i>232 Roxas & Chadee – Export knowledge and export performance: The mediating role of relational capital</i>	<i>081 Abdelmote & Higgs – Common factor analysis and component analysis: Are they interchangeable? A word of caution</i>			
1710	<i>125 Catley, Bentley & Tappin – Contextual factors for 'everyday' workplace injuries: Implications for OH&S and HR professionals</i>			<i>341 Agarwal - Operationalisation of the organisational orientation and culture construct in service value networks</i>	<i>363 Lockyer – The cultural management of New Zealand expatriate managers sent on overseas assignments</i>	<i>106 Paull & Fulcher – Gatekeeper negotiation: Seeking the magic ingredient</i>			
1730				<i>136 Abdul Khalid, Huq & Gilbert – Business incubation process in Malaysian ICT incubators</i>	<i>080 Okamoto – Cultural mediators in overseas Japanese companies</i>	<i>108 dela Rama – Adventures with NVivo: Analysing ethnographic results and the particularistic aspect of node saturation</i>			
Room	WORKSHOP M			Hall B	WORKSHOP N		Meeting Room 11		
1600 - 1750	Dissertation proposal			Do industry clusters develop by accident or design? Policy and strategy in clusters					
1750	Close of sessions								
1930	Conference Dinner at Stamford Grand Adelaide <i>Please see Registration Desk for bus departure times</i>								

FRIDAY 10 DECEMBER 2010						
0830	Registration					
0900 - 1045	CONCURRENT SESSIONS SIX					
Room	Hall B	2	3	4	5	
Chair	Prof. Thomas Clarke	A/Prof Leisa Sargent	Dr. Hussain Rummal	Dr Helen Stuart	Sara Dawkins	
Stream	LEAD1	CHANGE1	INT2	MKT1	RM2	
0900	<i>247 Fu – Exploring a state-centred interdependent model of corporate governance in China</i>	<i>079 Hassard – Contextualising organizational change: The neglected cultural legacy of the Hawthorne works</i>	<i>111 Karsaklian – Why should Australian expatriates know about roosters and stars before going to France?</i>	<i>152 Ali & McGrath – The mediating role of attitudes in re-using inventor relations websites</i>	<i>310 Douglas – Building a picture of startup with Leximancer</i>	
0920	<i>282 Muchiri – Examining the effects of substitutes for leadership on performance outcomes</i>	<i>224 Molineux – Enabling organisational cultural change using systemic strategic human resource management – a longitudinal study</i>	<i>214 Lee & Gross – Representational narrations of Korean travel agents in Australia on the use of internet sources by Korean travellers to Australia</i>	<i>030 Le & Fujimoto – Motivators and barriers of ethnic group to engage in arts performances</i>	<i>121 Karsaklian – Storyreading and storytelling: Which one better translates expatriates' feelings?</i>	
0940	<i>349 Namoga – Board size, board process, and board performance: Empirical evidence from Pacific Islands countries (PIC)</i>	<i>144 Wardale – Effective group facilitation: A process not an event</i>	<i>215 McNulty – Re-examining organisational support for the trailing spouse during international assignments: A comparison of practical, professional, and social support</i>	<i>074 Grimmer & Bingham – The effect of perceived company environmental performance on consumer purchase intentions</i>	<i>173 Hewege – Resolving structure-agency dichotomy in management research: Case for adaptive theory research methodology</i>	
1000	<i>226 Wu, Habib & Weil – Audit committee effectiveness – from the perspective of audit committee members in New Zealand listed companies</i>	<i>011 Dawson & Cole – Footy mates and football professionals: A case study of change at an Australian Rules Football Club</i>	<i>246 Zamborsky – Clusters and competitiveness of automotive companies in Slovakia</i>	<i>140 Sultan & Wong – Perspectives of service quality in a higher education context: A qualitative research approach</i>	<i>185 Shaw – A research method for the future: Husserl's phenomenological method in management</i>	
1020	<i>329 Butar Butar, Sendjaya & Hätel – The mediating effects of ethical climate on the relationship between servant leadership and organizational citizenship behaviour</i>		<i>311 Purwotedi, Gurd & Thorne – Investigating the role of organizational culture, performance evaluation formality and interpersonal trust from US multinational companies in Indonesia: A theoretical paper</i>	<i>255 Grimmer & Woolley – Consumer attitudes towards green marketing messages: Environmental versus personal benefits</i>	<i>280 Muchiri & Cooksey – Using hierarchical item clustering to establish the dimensionality of the multifactor leadership questionnaire</i>	
Room	WORKSHOP O		Meeting Room 1	WORKSHOP P		Meeting Room 10
0900-1045	Service Systems: research challenges and key themes			Implementing virtual student teams: An experiential workshop on why, how and when?		
1045	Morning Tea					EXHIBITION HALL (HALL K)

1110 - 1250	CONCURRENT SESSIONS SEVEN				
Room	Hall B	1	2	3	4
Chair	Dr. Herman Tse	Dr. John Rice	Prof Patrick Dawson	A/Professor Mark Dibben	Prof Zoe Radnor
Stream	LEAD2	TIM4	CHANGE2	PSM	PSN3
1130	<i>013 Garrow – The effect of leadership stability, agency problems, and animal spirits on M & A outcomes in Australia</i>	<i>335 Zutshi, Wood, Sohal, Couchman, Wilkin & Warren – ICT corporate governance: A case study of a not-for-profit community healthcare organisation</i>	<i>343 Mills & Lawrence – Media effects on employee engagement with change communication: Can they be predicted using media richness theory?</i>	<i>018 Segal – Spirit, and being in management: A Hedieggerian redescription of Drucker</i>	<i>289 Alam Managing Public Private Partnerships in Infrastructure Projects: A Collaborative Governance Model</i>
1150	<i>031 Parry – Testing the notion of charismatic leadership in organizations as a 'love story'</i>	<i>267 Halim & Orr – Partnerships with 3PLs: An inter-organizational perspective</i>	<i>340 Kerr – "It is what we are here for – a once in a lifetime chance": A tale of inspirational leadership</i>	<i>284 Zhang, Elkin, Cone & Everett – Authentic leadership theory development: theorizing on Chinese philosophy</i>	<i>158 Hausman Viral marketing for arts institutions: challenges and opportunities for engaging in web 2.0 and social media</i>
1210	<i>276 Muchiri – Societal culture as a moderator of the impact of leadership on organisational effectiveness: A conceptual model</i>	<i>346 Matthews & Sawang – External collaboration for innovation can alleviate the effect between the past innovation abandonment and future innovation introduction among SMEs</i>		<i>308 Sharma – The emergence of a spiritual perspective in management</i>	<i>290 Mark & Fulop - Leadership in healthcare as a solution-oriented practice</i>
1230	<i>045 dela Rama – The dominance of family-owned business groups in the Philippines</i>			<i>116 Gates, Noblet, Steane & Rodwell – Daring to care: Is spirituality sustainable in organizations providing healthcare?</i>	<i>14 Perott - Improving health service delivery: Potential gaps and solutions</i>
1235 - 1400	Lunch & Poster Displays				EXHIBITION HALL (HALL K)

1400 - 1540	CONCURRENT SESSIONS EIGHT			
Room	1	2	3	11
Chair	Prof. John Hassard	Dr. Liz Hemphill	Prof. Alison Sheridan	Institutional Members Meeting (special lunch)
Stream	CMS	MKT2	PSN4	
1400	<i>316 Rogers – Epistemological assumptions and discursive methodologies: A realist critique</i>	<i>314 Marshall – Building effective communications about party drugs</i>	<i>320 Radnor & O'Mahoney – Process management in the public sector: The role of management consultancies</i>	
1420	<i>051 Barratt – C. Wright Mills and CMS – A reappraisal</i>	<i>209 Hinchcliff – The customer service hall of shame</i>	<i>203 Waheduzz – People's participation for good governance: conceptualisation in Bangladesh context</i>	
1440	<i>230 Ryan – Storytelling in critical research: The tale of a business school</i>	<i>169 Villani, Kapulski & Bogomolova – A lifetime of consumer brand experiences: A grounded theory approach</i>	<i>150 Tooley O'Brien Volunteer visibility: What and how Australian Not-for-Profit organisations report volunteer contributions</i>	
1500	<i>292 Lehman – Postmodernism, closeness and modern accountability</i>	<i>283 Sedgman – Managing athlete spokesperson risk in times of crisis: Lessons learnt from the cases of Michael Phelps & Tiger Woods</i>	<i>068 Knight, Gurd & Patrickson – Understanding resistance towards the use of electronic patient health data in South Australian general practice</i>	
1520	<i>332 Hastie - 'Insurance Is A Business': The Pre-Eminence Of Profit In Constructions Of Insurers' Responsibilities</i>	<i>302 Veyhl & Wilkinson – Implementation problems with customer relationship management programs: A case study</i>		
1600 - 1700	"Fireside" Managing for Unknowable Futures			HALL B
1700- 1800	HAPPY HOUR			FOYER F

